

FIG. 2 is a block diagram of a system architecture for a web browser interface to a GM backend system. The system includes a web browser (202) connected to a GM system (204) via a network. The GM system (204) is connected to a presentation layer (206) which includes an ASP (206) and a COM (208) component. The presentation layer (206) is connected to a GM backend system (208) which includes an interface COM/CORBA (208), a workflow engine (208), and a GCM engine (208). The GM backend system (208) is connected to a TAI (222) which includes a COM/CORBA component. The system also includes an electronic translation portal (210) which is connected to the GM system (204) and the GM backend system (208).

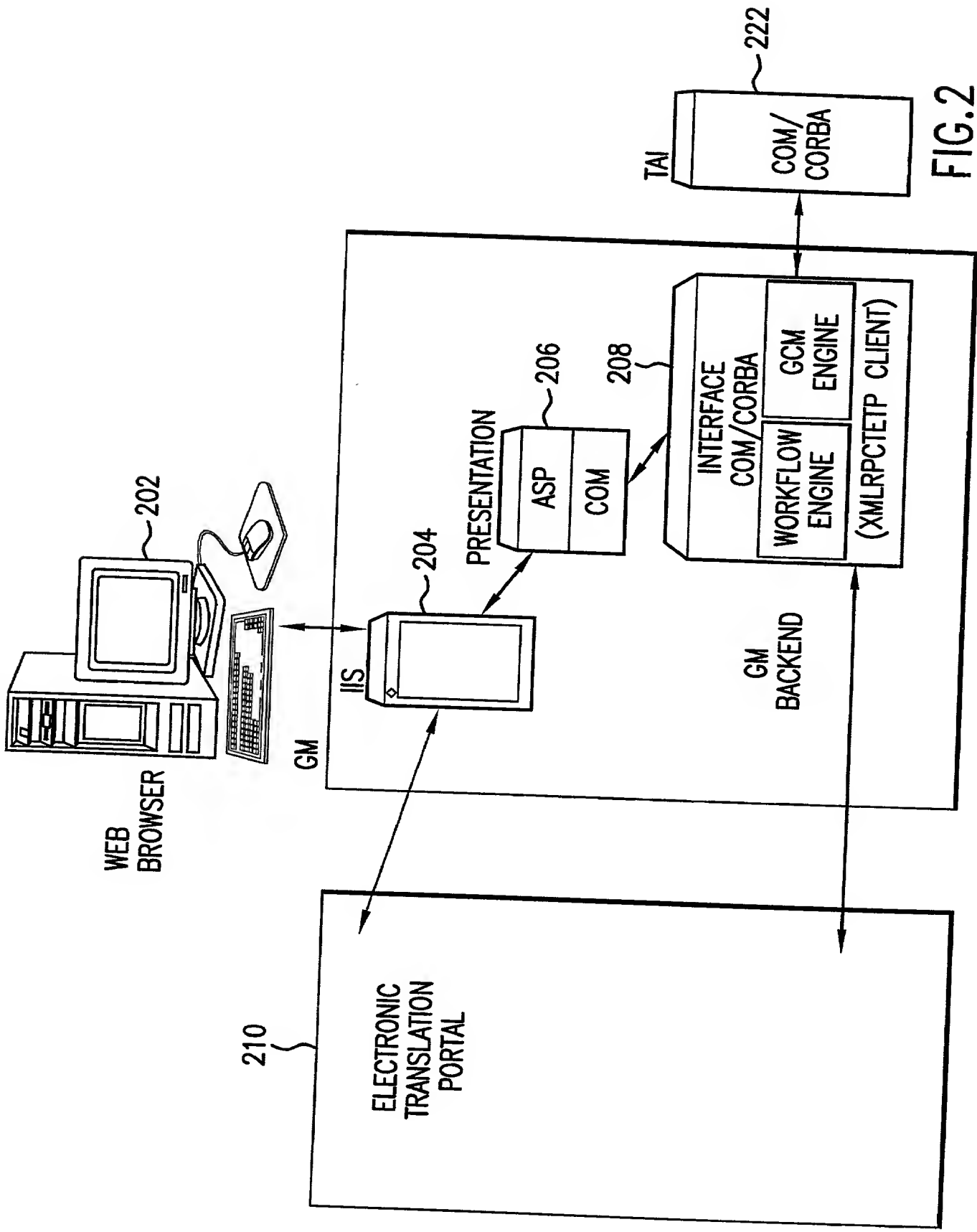


FIG. 2

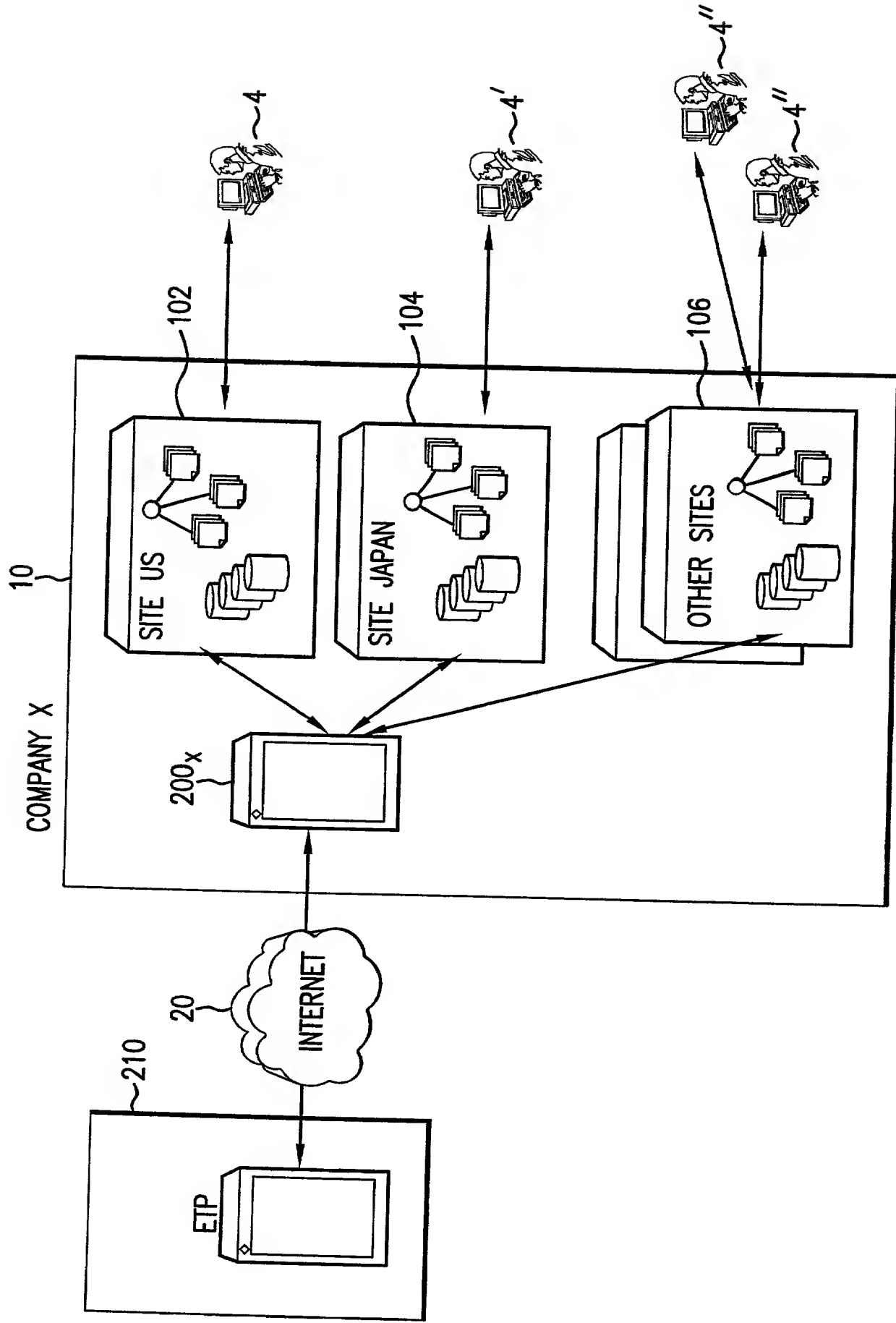


FIG.3

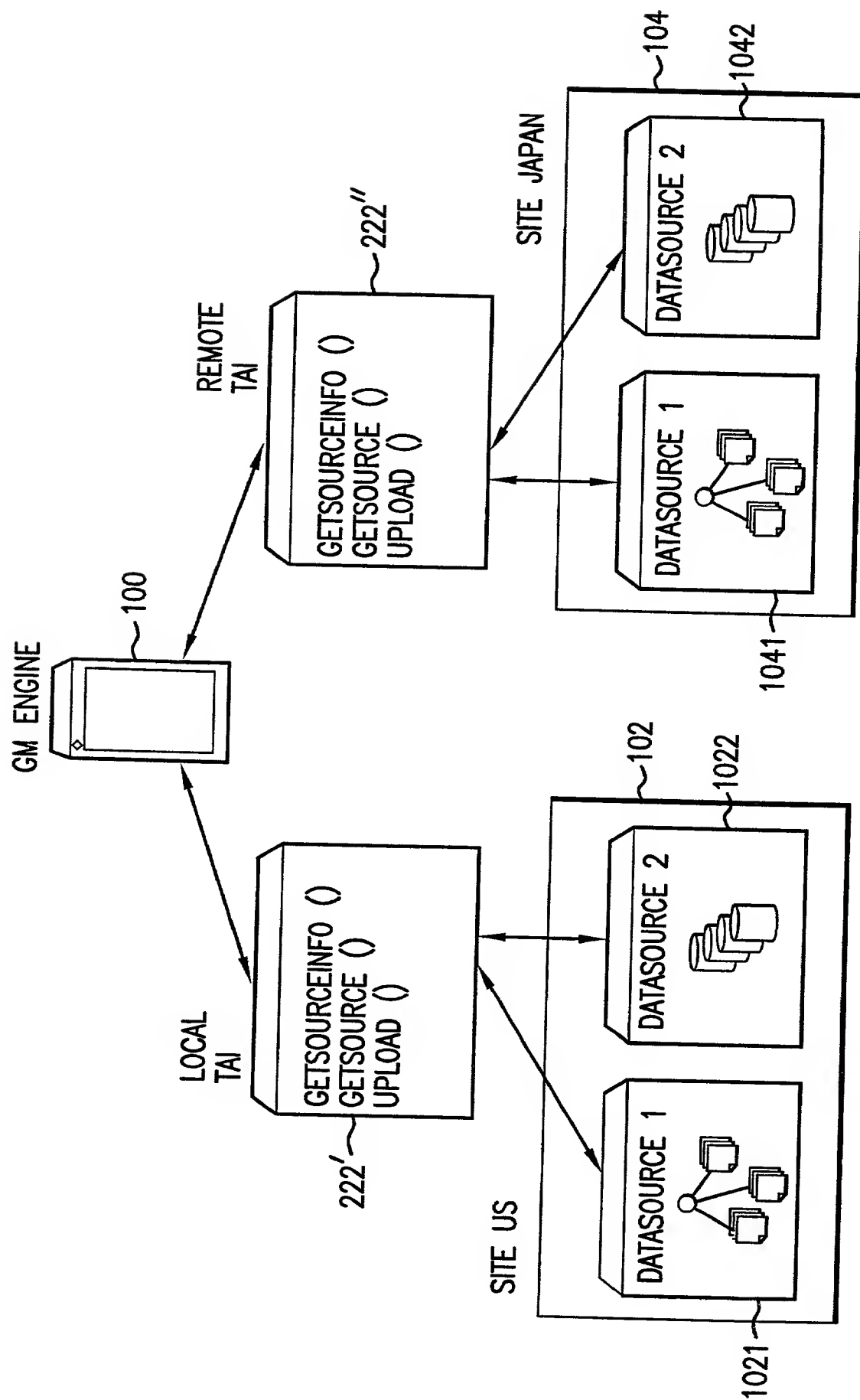


FIG. 4

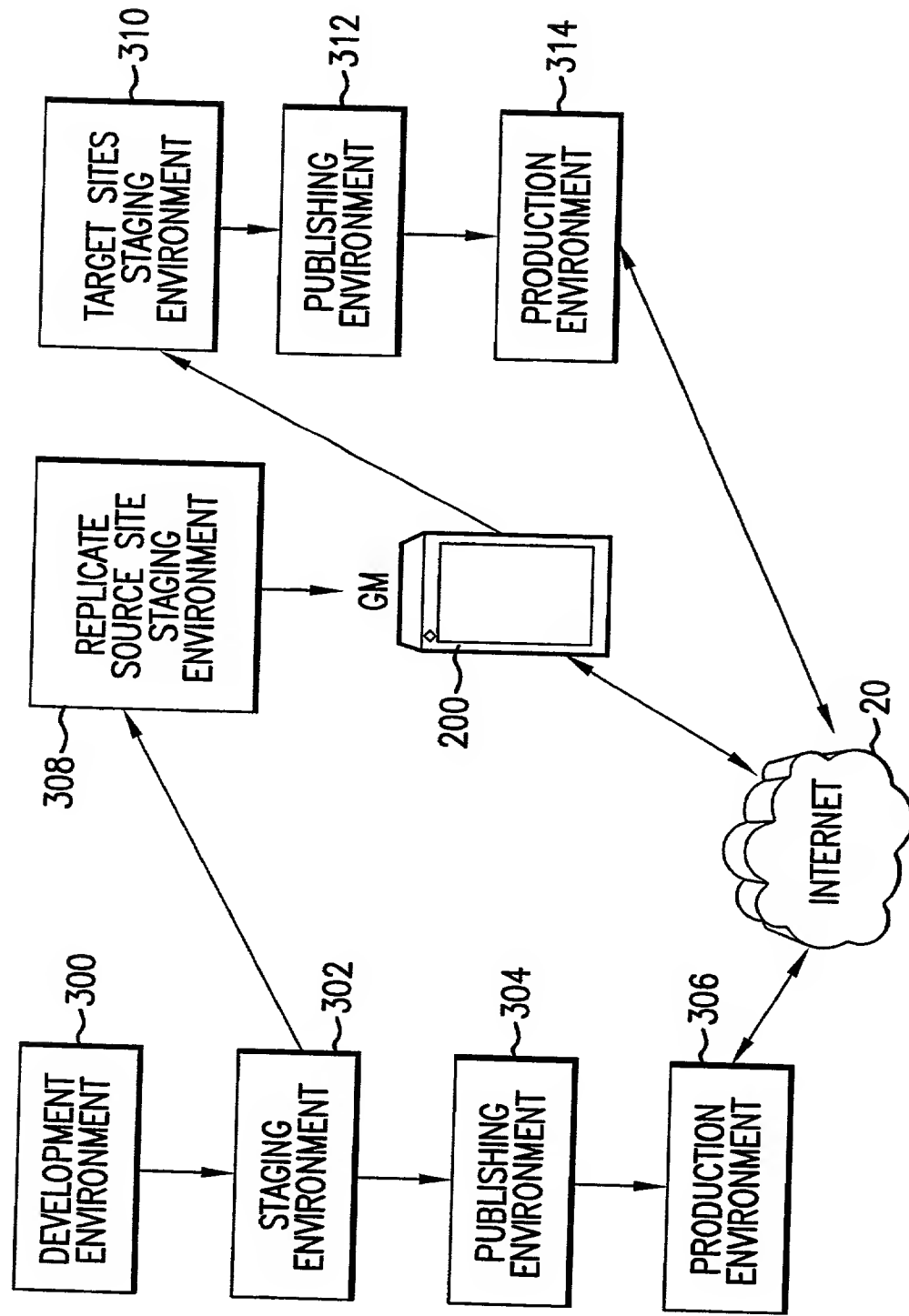


FIG. 5

GLOBALIZATION ANALYSIS AND EVALUATION

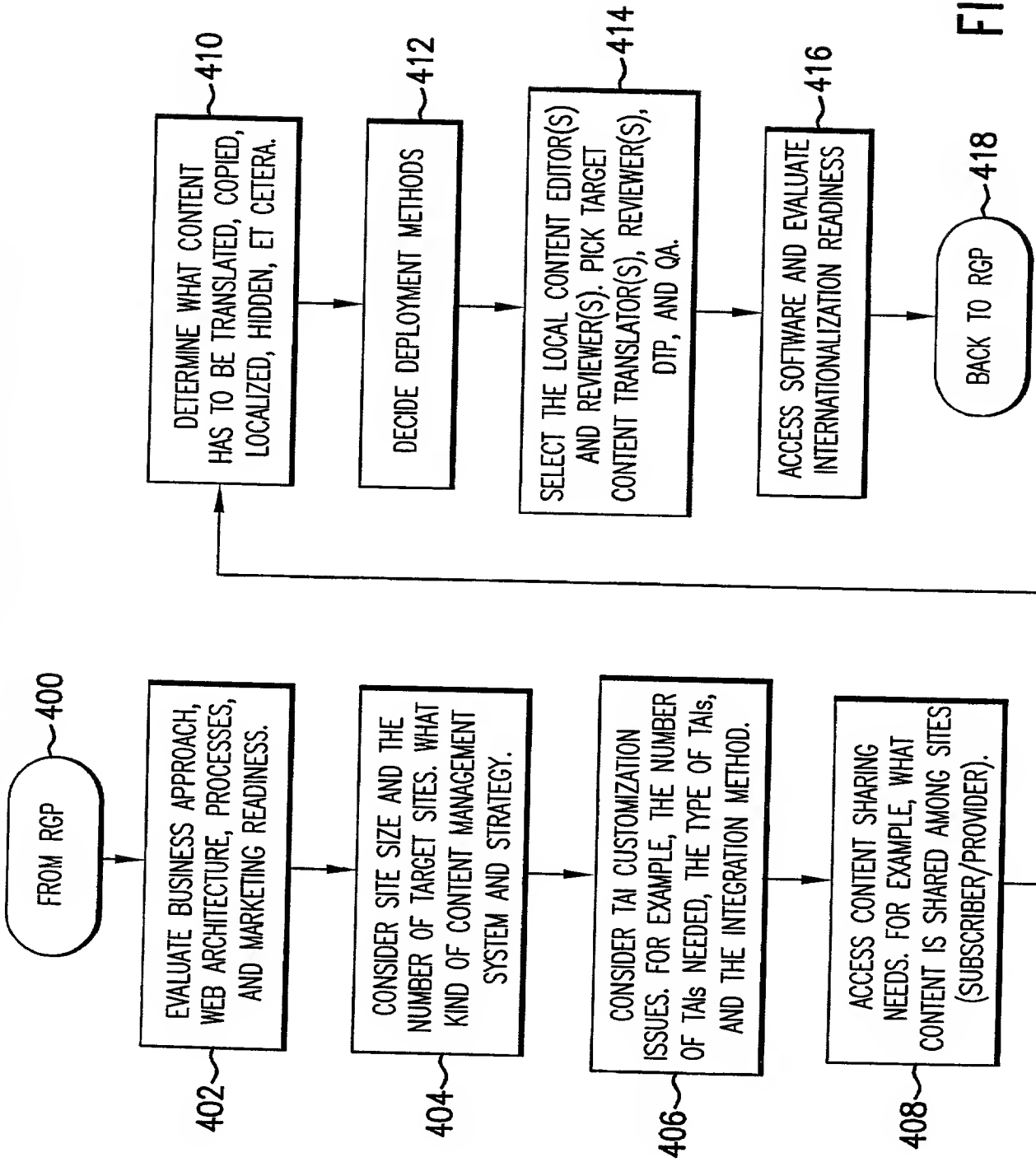
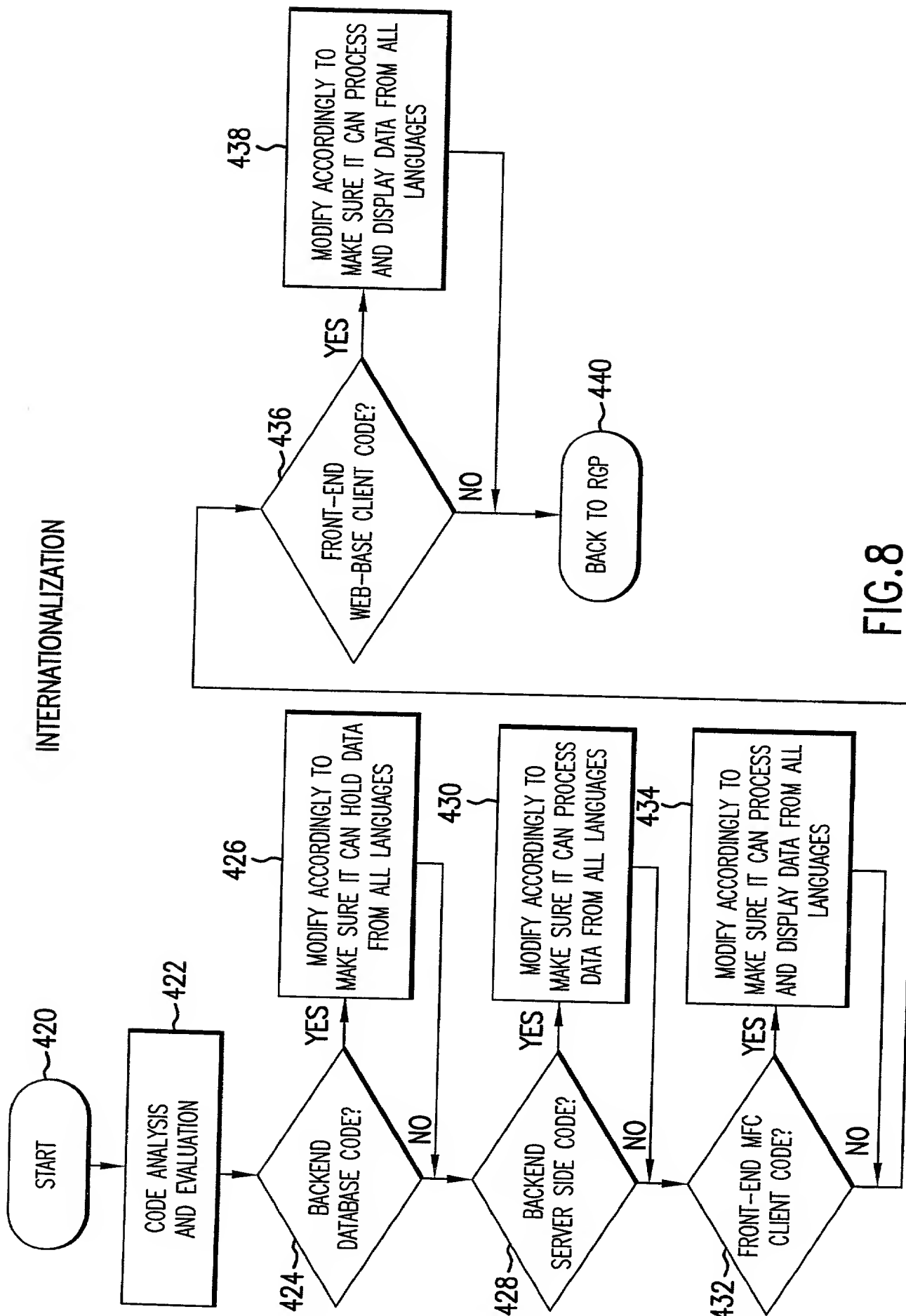


FIG.7



INTERNATIONALIZATION

FIG.8

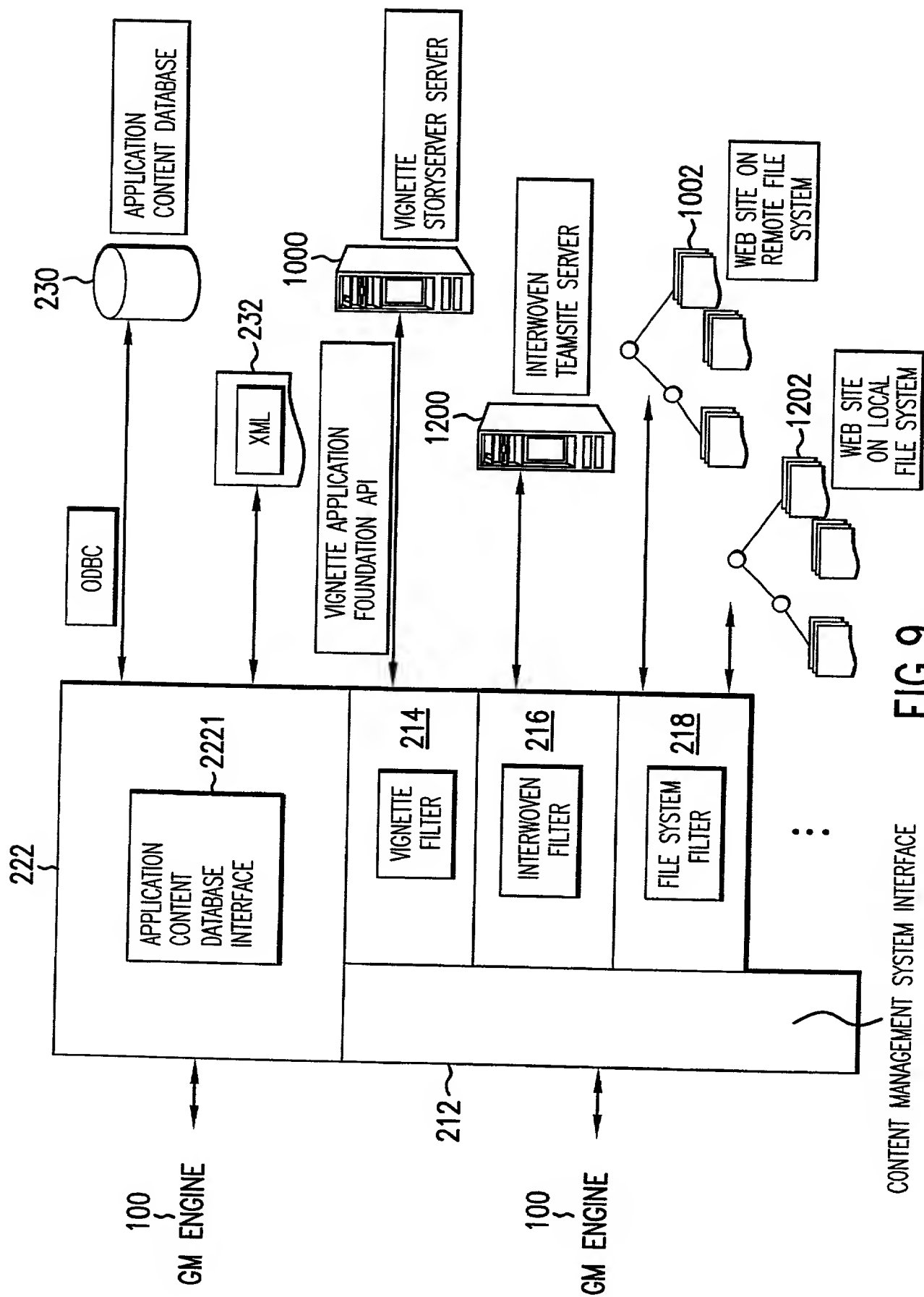


FIG.9

TAI CUSTOMIZATION

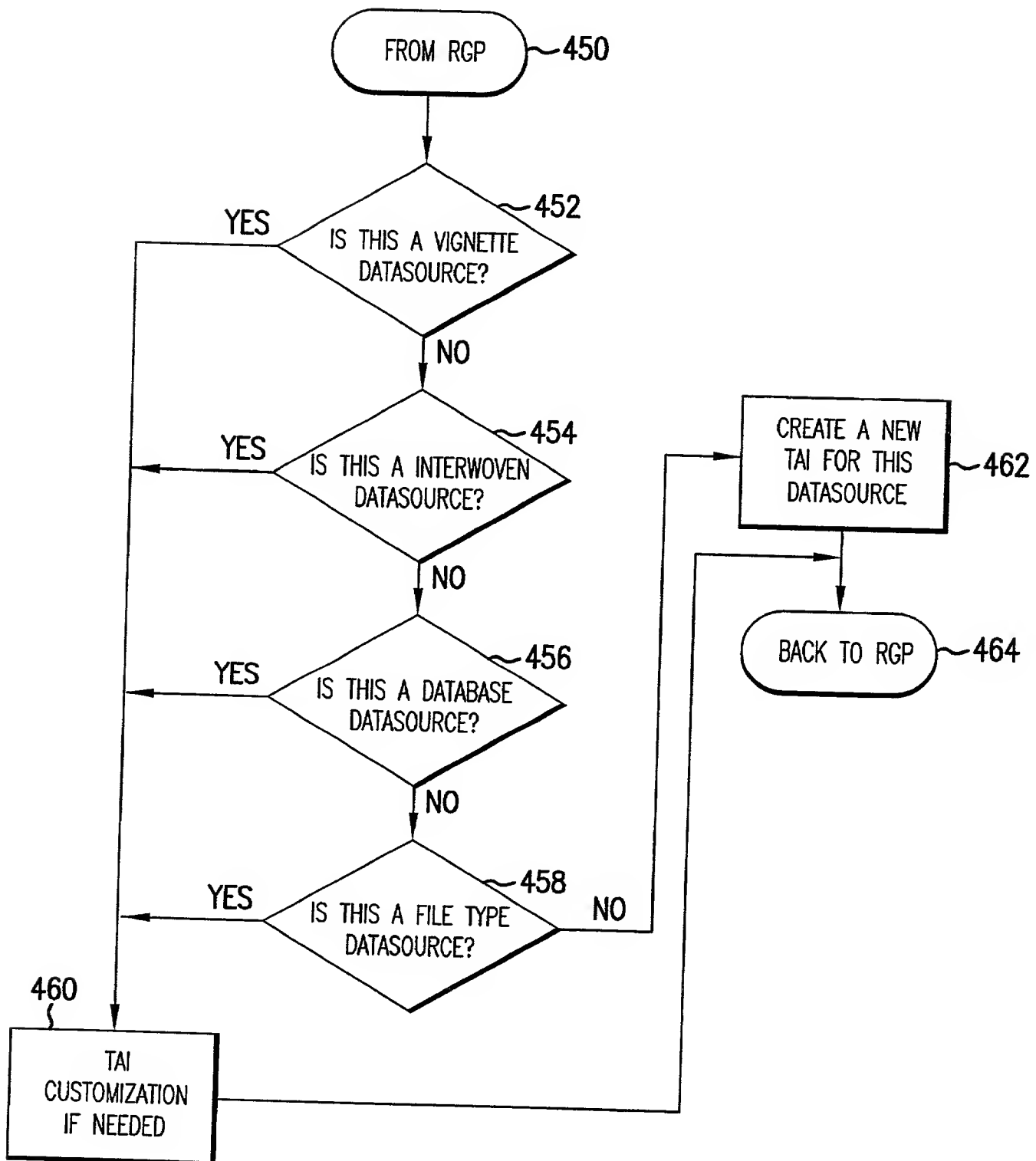


FIG.10

GM SETUP

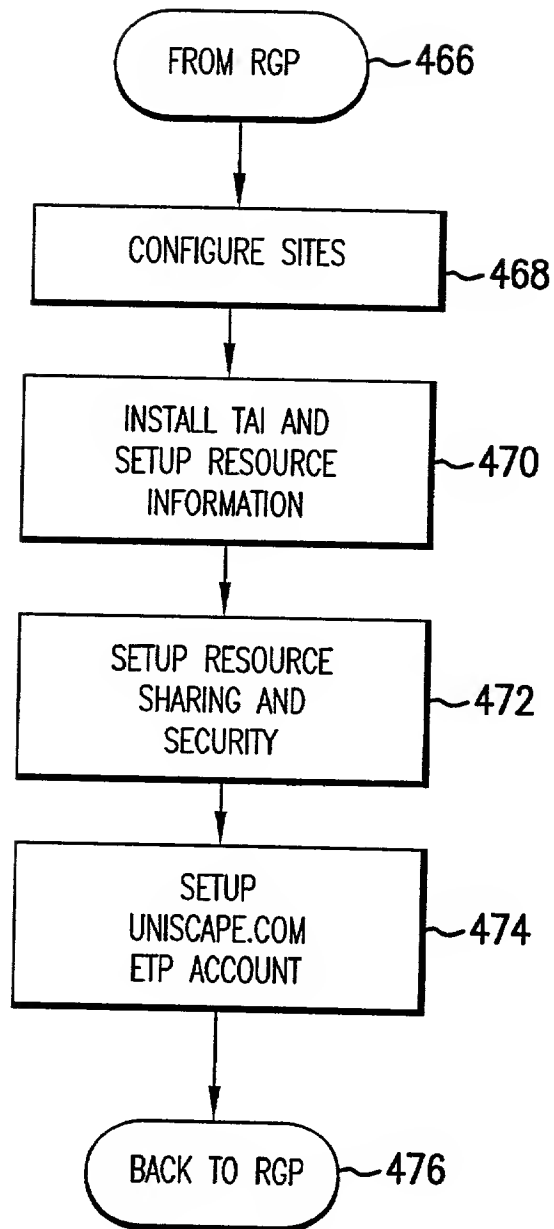


FIG.11

GLOBAL RESOURCE MANAGEMENT

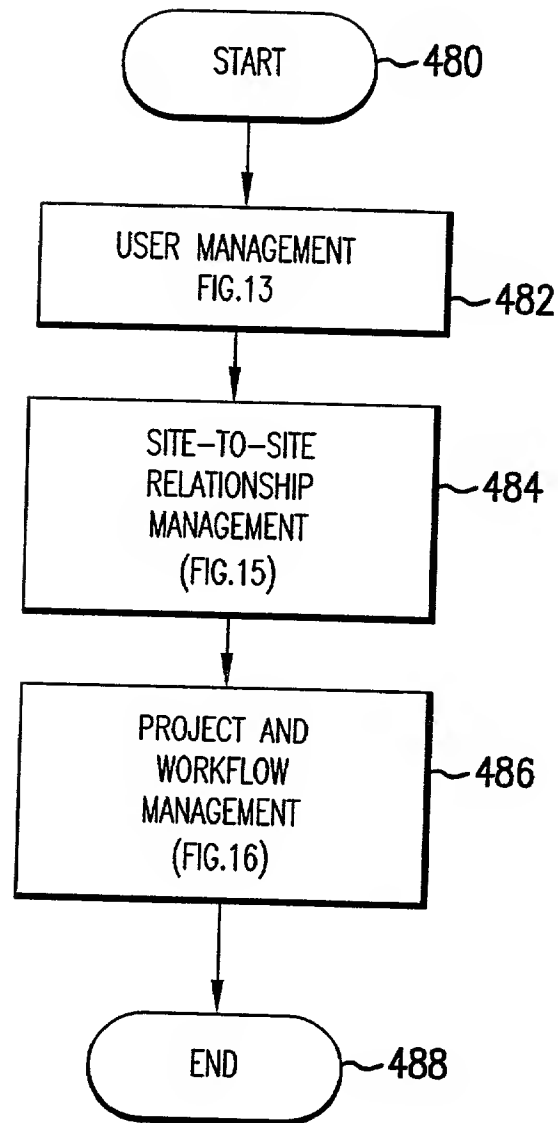


FIG.12

PROVIDER AND SUBSCRIBER MODEL

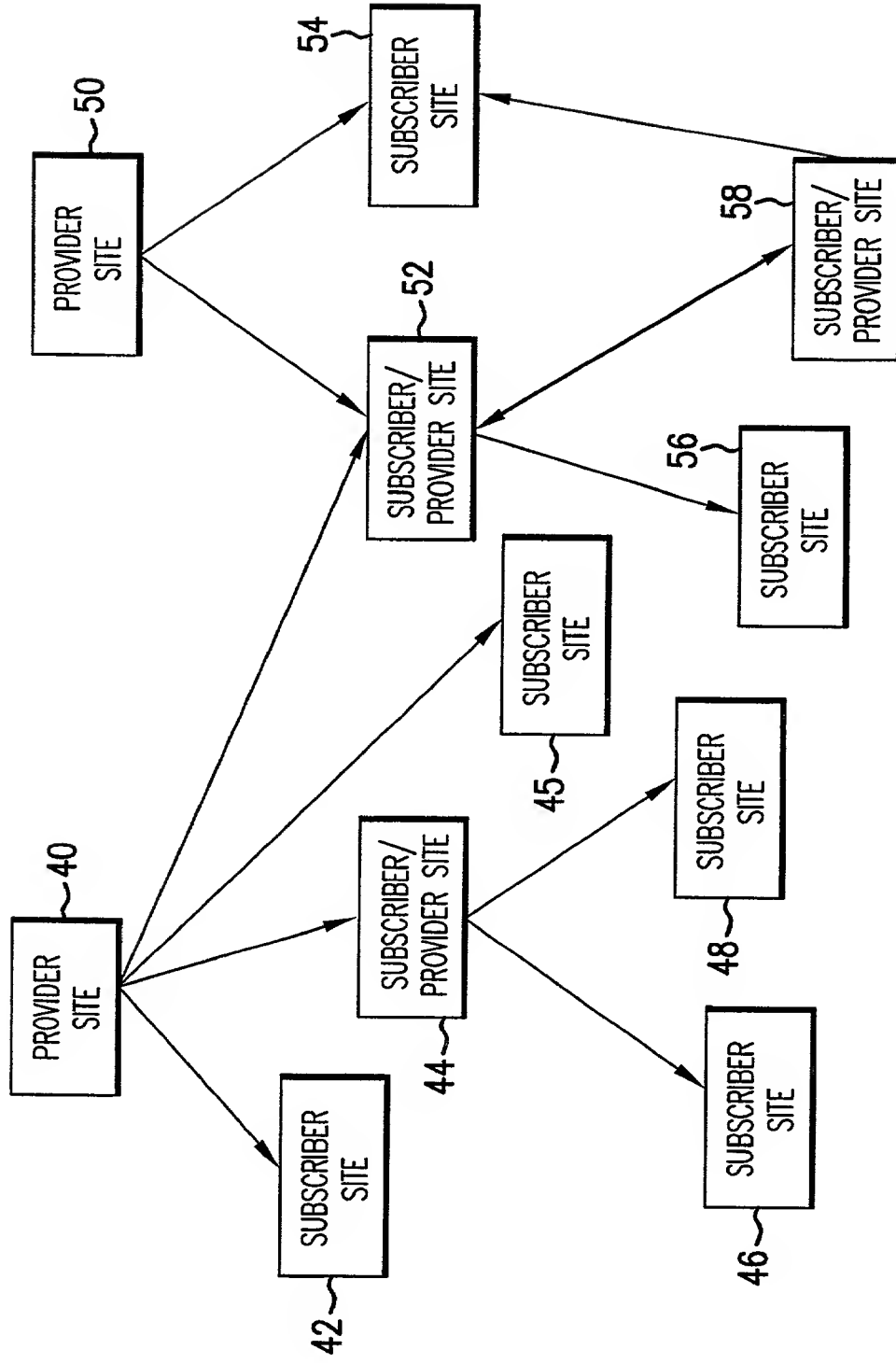


FIG.14

SITE-TO-SITE RELATIONSHIP MANAGEMENT

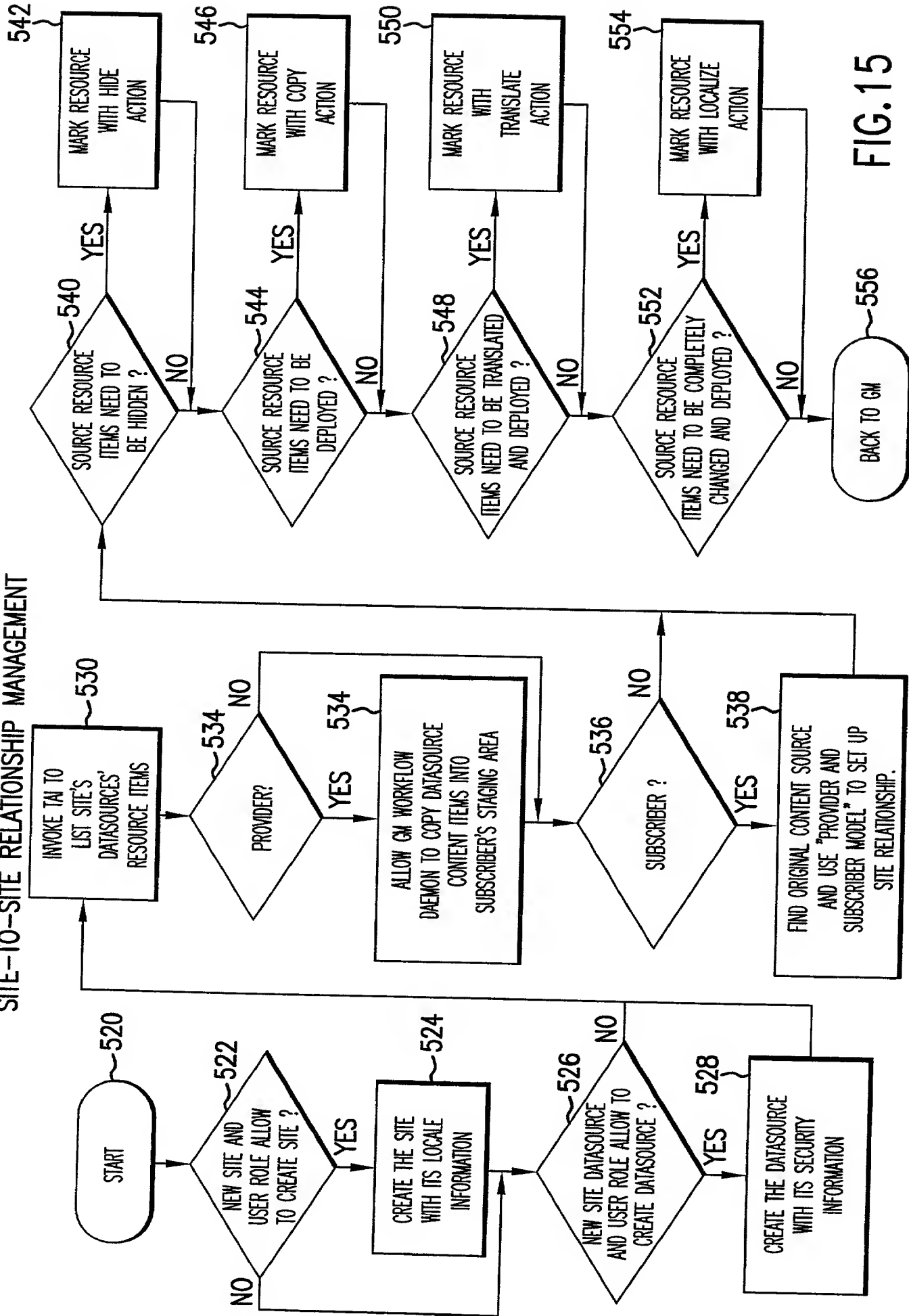


FIG.15

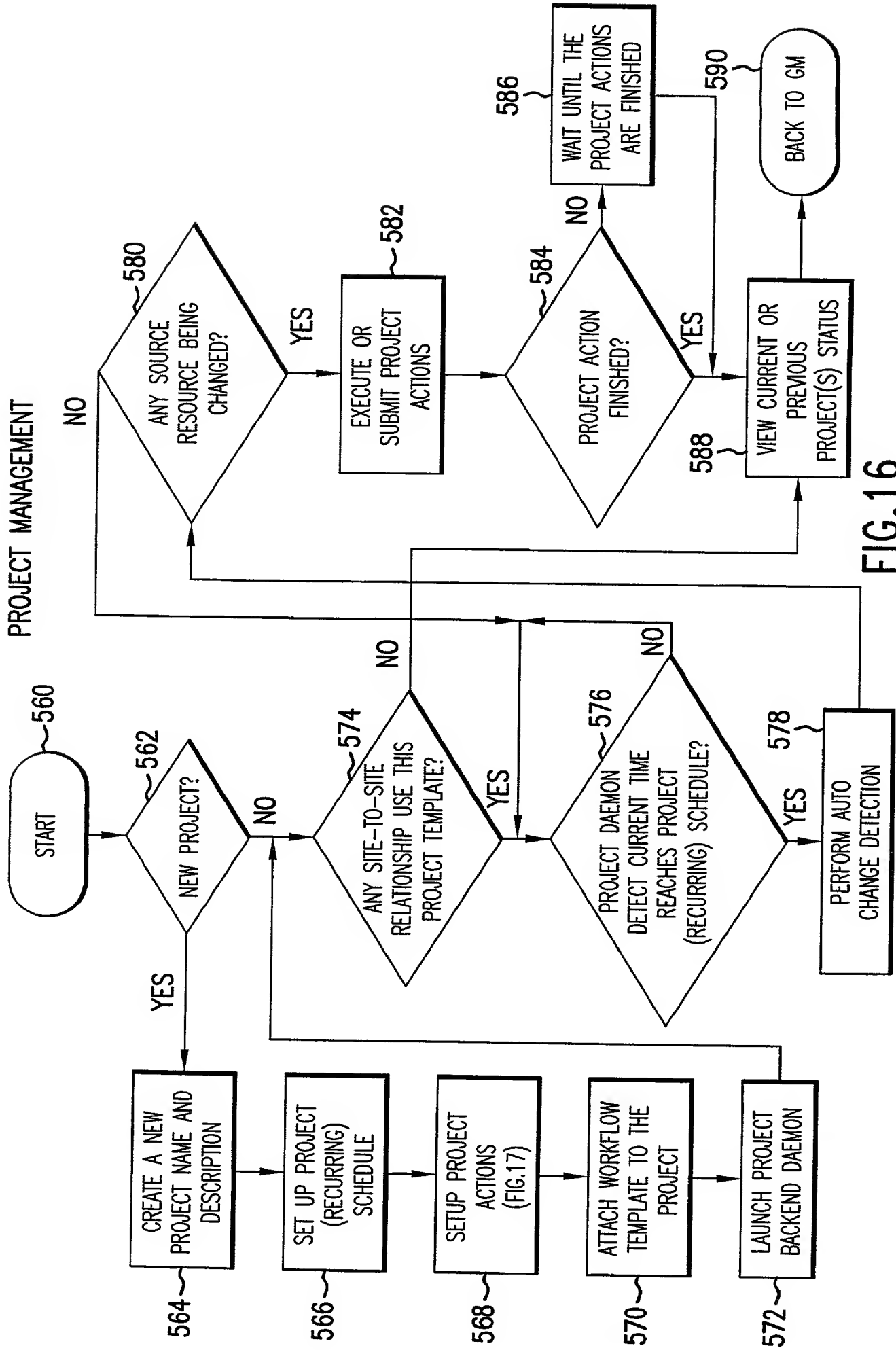


FIG.16

FIG. 18 is a flowchart illustrating a process for global content translation. The process begins with a start node (622) labeled "FROM PA". It then proceeds to a decision node (624) labeled "SUBMIT ORDERS INFORMATION TO UNISCAPE.COM (ETP)". If the answer is "YES", the process moves to a process node (630) labeled "COPY AND UPLOAD ORDERS' FILES TO UNISCAPE.COM". If the answer is "NO", the process moves to a process node (628) labeled "ERROR HANDLING FOR SUBMITTING ORDERS". From node 628, the process loops back to node 624. From node 630, the process moves to a decision node (632) labeled "FILES UPLOADED?". If the answer is "YES", the process moves to a process node (636) labeled "WAITING FOR UNISCAPE.COM TO FINISH TRANSLATIONS". If the answer is "NO", the process moves to a process node (634) labeled "ERROR HANDLING FOR UPLOADING FILES". From node 634, the process loops back to node 630. From node 636, the process moves to a process node (642) labeled "ERROR HANDLING FOR DOWNLOADING FILES". From node 642, the process moves to a process node (638) labeled "DOWNLOAD TRANSLATED FILES FROM UNISCAPE.COM INTO LOCAL STAGING AREA". From node 638, the process moves to a decision node (640) labeled "FILES DOWNLOADED?". If the answer is "YES", the process moves to a process node (644) labeled "BACK TO PA". If the answer is "NO", the process loops back to node 642.

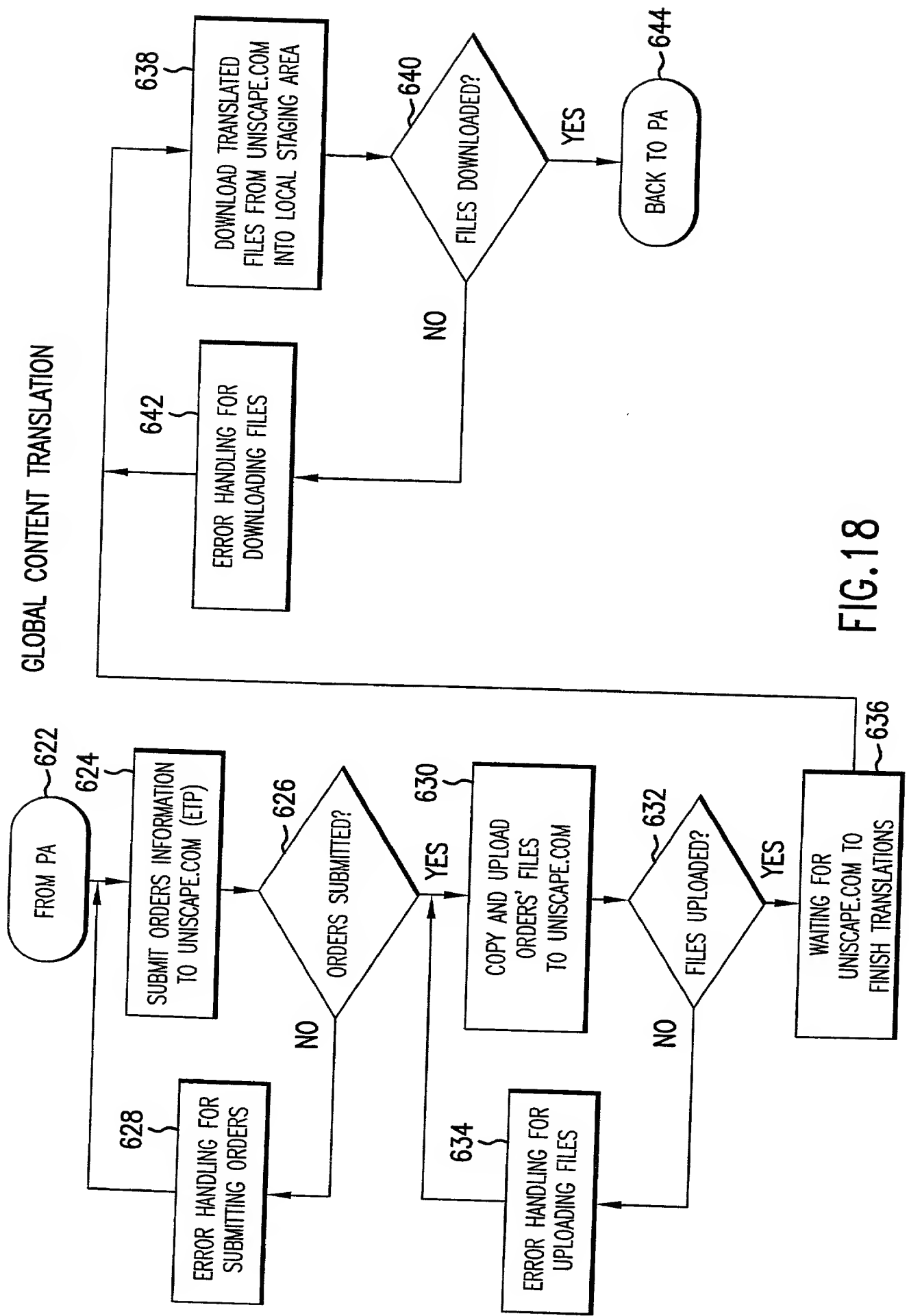


FIG.18